SAFE. SECURE. RELIABLE.

DEPEND ON THE HYLAND CLOUD

The Hyland Cloud is a secure, privately-managed cloud platform that is custom-designed to host content services for Hyland. It is the hosting architecture of choice for our enterprise information platforms, OnBase and Perceptive Content, as well as for Brainware, our intelligent capture platform. The Hyland Cloud serves as the platform for Hyland native cloud applications, including ShareBase, a content collaboration platform. It also hosts Guardian, a human resources (HR) compliance solution. Whether multi-instance or multi-tenant, the Hyland Cloud offers a custom-tailored approach to hosting content service

ONBASE

OnBase is designed to coordinate the content, processes and cases that fuel every organization. This leading platform nimbly manages mission-critical data, proprietary and sensitive documents and public-facing information through the entire information lifecycle. The full functionality of OnBase is available in the Hyland Cloud.

SHAREBASE

ShareBase is a multi-tenant, secure content sharing, collaboration and storage solution. It extends the power of other Hyland applications, like OnBase, by extending the reach of content services beyond the organization.

PERCEPTIVE CONTENT

Perceptive Content is a content and process management suite from Hyland. It is a scalable content services platform that manages the entire content lifecycle, from capture to disposition.

BRAINWARE

Brainware leverages artificial intelligence to automatically classify incoming content, extract important information and validate data before seamlessly updating all relevant systems

GUARDIAN

Guardian, a LawLogix solution, is an end-to-end electronic I-9 compliance software that also assist with E-Verify.

HYLAND CLOUD CERTIFICATIONS

Your content is your content - no one else's. It resides in data centers that meet or exceed required security standards, so only you can access it.

Data Centers

- SOC 1 and 3 or 2 audited
- ISO 27001 certified
- (or local equivalent)
- TIA Tier 3 or 4 (or equivalent)



Hyland Cloud Services

- SOC 2 and 3 audited
- Cloud Security Alliance registered
- ISO 27001
- PCI
- NIST
- 800-53
- Restricted physical access
- Rigorous internal reviews
- CSA STAR Registrant



Compliance

Hyland's rigorous security controls and governance oversight can help you meet your compliance requirements, like:

- HIPAA
- NIST
- FINRAGCISAnd more
- GDPRPCI
- ISO
- FDIC

PRACTICE MAKES PERFECT

Years of experience and billions of documents stored in the Hyland Cloud make for a mature and sophisticated solution platform.



HYLAND CLOUD SERVICES

Certified cloud experts in security, infrastructure, network, development, support, compliance, database services, operations and additional areas administer and maintain solutions for Hyland Cloud customers 24/7/365.



SCALABLE FOR **BUSINESS GROWTH**

As businesses evolve, their storage needs often grow. Small business to enterprise storage requirements are accommodated in the Hyland Cloud. HYLAND CLOUD PLATFORM 10 petabytes

LARGEST CUSTOMER:

56 terabytes

HYLAND CLOUD USERS

OnBase + ShareBase



30+ MILLION LOGINS EACH MONTH

SMALLEST CUSTOMERS: <1 gigabyte

INDIVIDUAL ENCRYPTION PROTECTS DATA IN ALL STATES



All documents stored in the Hyland Cloud are encrypted using a unique 256-bit AES encryption key. Data is protected while in use, in transit and at rest – and is kept separate from other organizations' content at all times.

DATA AVAILABLITY



Reliable, accredited data centers provide the highest levels of availability and uptime.

With industry-leading Recovery Point Objective (RPO) and Recovery Time Objective (RTO) commitments.

LIMITLESS INDUSTRY POSSIBILITIES

The Hyland Cloud accommodates organizations with even the toughest regulations and most stringent SLA requirements.











HIGHER

EDUCATION



HEALTHCARE

FINANCIAL SERVICES

GOVERNMENT

INSURANCE

COMMERCIAL

Hyland

ACCESS YOUR INFORMATION HOWEVER YOU WANT ACCESS POINTS Your users want to access their documents and workflows wherever they are, Desktop browser whenever they need. The Hyland Cloud gives users this flexibility. Mobile device TOTAL NUMBER OF WORKFLOW LIFECYCLES

DAY 2.1 MILLION



LIFECYCLES 11.200 QUEUES 58.000

USERS AROUND THE GLOBE MEETING UNIQUE REQUIREMENTS

Your data is stored in-region, and you always have complete visibility into precisely where your data is located. In accordance with this philosophy, the Hyland Cloud accommodates requirements from organizations around the world.



42 COUNTRIES



240+ ORGANIZATIONS



WORLDWIDE DATA CENTERS



Process focus. Excellence.

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