

Improving Content, Process & Case Management in a Post-COVID World

The Coronavirus Aid, Relief, and Economic Security (CARES) Act was passed by Congress to provide fast and direct economic assistance to State, Local, and Tribal governments navigating the impact of COVID-19. Naviant's OnBase Platform provides an industry-leading solution to optimize critical business operations in the post-COVID-19 world.

ONBASE BENEFITS

- Eliminate Paper & Manual Data Entry
- Automate Review, Approval & Exception Management
- Improve Productivity & Increase Leadership Visibility
- Optimize Internal Processes & Drive Business Transformation
- Secure Critical Content & Ensure Business Continuity
- Rapidly Deploy Teleworkers & Support Remote Workers
- Expand Digital Services & Confidence to Staff, Members, Customers & Vendors
- Optionally Deploy OnBase Content Services Platform & Solutions to the Cloud

Enable More Efficient Operations & Remote Work

Since the COVID-19 pandemic started, organizations have had to adapt to a whole new way of managing day-to-day operations. As staff transition away from offices to remote-home locations, legacy paper-based document management and manual routing processes must evolve to allow remote staff access to critical information, produce and share new content, engage in business process reviews and approvals, and improve visibility to metrics and productivity. While these expectations existed prior to the pandemic, the impact of COVID-19 has exposed outdated document and process management operations in many organizations – and created new expectations for day-forward staff, member, and customer engagement.

Naviant's OnBase content services platform provides the industry's leading enterprise solution to manage documents, content, processes, and cases. As a leader within the government and tribal nation sectors, Naviant maintains extensive experience in meeting industry-specific challenges, security, and compliance needs. OnBase is a strategic platform for adding agility, responsiveness, and security to an organization – making business continuity transformation a reality.

With more than 20,000 lifetime customers, OnBase is the premier, Tier 1 solution – offering the management of virtually every kind of document image, host-generated reports, application files, electronic forms, emails, video/audio, etc., as well as every stage of the content lifecycle including Capture, Content Management, Process Management, Case Management, Optical Character Recognition, Collaboration & Electronic File Sync & Share, Communication Management, Reporting & Analytics, robust Search, Records Management, and end-to-end Security. For the tenth consecutive year, the OnBase Platform has been recognized as a Leader in the Gartner Magic Quadrant for completeness of vision and ability to execute. While other software systems take a toolkit approach providing a set of "building blocks" that may include a common front end but interface with multiple disparate software applications, OnBase, by contrast, is a single software application that utilizes a single database, a single configuration utility, and a single customizable user interface for all platform capabilities. This unparalleled level of integration provides OnBase unlimited enterprise scalability through an exhaustive amount of out-of-the-box functionality to support the most sophisticated solutions.

For more information on Naviant's solutions, please visit us at naviant.com.