

Naviant Training Refresher Packages

Session	Value	What's Included?	Price
Power User & Trainer Refresher Training	This session will provide your trainers with the knowledge and skills they need to successfully train your users.	<ul style="list-style-type: none"> + Creation of training materials + In-Person or Remote Training + Feedback loop for your Trainer & Power Users regarding areas of opportunity + Up to 8 hours of training for 5 individuals 	\$3,000
End User Refresher Training	This training provides end users with the knowledge and skills they need to successfully complete their work.	<ul style="list-style-type: none"> + Creation of training materials + In-Person or Remote training for your End Users + Up to 8 hours of training + End User(s) up to 10 per session 	\$3,000
System Administrator Assessment & Training	This provides an assessment of current system admin procedures and provides training in ways to become self sufficient in administering your system.	<ul style="list-style-type: none"> + Review of current system admin processes + Training regarding best practices for maintain your system + Check-ins post training to review process + Up to 12 hours of mentorship and training 	\$3,500
Testing Creation & Execution Support	This provides test script creation assistance and support for the execution of testing scripts.	<ul style="list-style-type: none"> + Assistance with the creation of testing scenarios and scripts + Assistance with execution of testing scenarios + A tailored number of hours based on need 	\$2,000 and up
Go-Live Elbow Support	This provides at-the-elbow support for your users as they become accustomed to your system.	<ul style="list-style-type: none"> + At-the-elbow support for end users + Quick start guides to assist with new processes (when needed) + Up to 8 hours of support 	\$1,500/day + travel