Healthcare Agility

Better care, more time, less waste with Agentic Automation

What is Agentic Automation?

More importantly...
What's in it for healthcare?

Unlike traditional RPA's rule-based workflows, these agents handle unstructured data and make decisions independently bringing benefits to both payers and providers.

Agents are the newest members of your digital workforce

Agents turn prompts into plans, plans into action

Bots execute plans efficiently and accurately

Healthcare Professionals supervise, prompt agents, step in as needed

Agents team up with bots to support their human workmates.

What Agentic Automation Can Look Like in Healthcare

Eg. Fax Inbox Processing in Medical Records

	Manual	RPA and AI	Agentic
Login	>1Min — Fully manual: numerous times daily	Fully automated	Fully automated
Split pdf for each patient	1Min	0.5Min — 25% decrease in documents, 33% faster	Agent reviews and recommends splits
Identify & Classify	2Min	0.4Min — Exceptions only: 80% automated	0.4Min — Exceptions only: 80% automated
Upload to Chart	1.5Min — 1 min average, 5 min to create new 10% of time	0.6Min — 90% automated, 5 minutes per new patient	0.1Min — Human: approve rec. new patient creation
Document, Notify, Trigger Referral	1Min	Fully automated	Fully automated
	Avg Manual Time: **5.5 Minutes** — **0% automated**	Avg Manual Time: **1.5 Minutes** — **73% automated**	Avg Manual Time: **0.5 Minutes** — **91% automated**

What 's Next?

Among executives surveyed...

82% plan to use agents in next 1–3 years

72% say AI agents will drive more automation

Source: Capgemini, "Harnessing the Value Of Generative AI" 2nd edition

Let agents guide your organization to improved operations.