

Healthcare Agility



Better care, more time, less waste with Agentic Automation



What is Agentic Automation?



More importantly...

What's in it for healthcare?

Unlike traditional RPA's rule-based workflows, these agents handle unstructured data and make decisions independently bringing benefits to both payers and providers.

Agents are the newest members of your digital workforce



	Manual	RPA & AI	Agentic
Login	 > 1 Min. Fully manual: numerous times daily	 Fully automated	 Fully automated
Split pdf for Login each patient	 1 Min.	 0.5 Min. 25% decrease in documents, 33% faster	 Agent reviews and recommends splits
Identify & Classify	 1.5 Min.	 0.4 Min. Exceptions only: 80% automated	 0.4 Min. Exceptions only: 80% automated
Upload to Chart	1 Min. 1 min average, 5 min to create new 10% of time	 0.6 Min. 90% automated, 5 min. per new patient	 0.1 Min. Human: approve rec. new patient creation
Document, Notify, Trigger Referral	 1 Minute	 Fully automated	 Fully automated
	Avg Manual Time: 5.5 Minutes 0% automated	Avg Manual Time: 1.5 Minutes 73% automated	Avg Manual Time: 0.5 Minutes 91% automated

WHAT'S NEXT (Among executives surveyed)



Plan to use agents in next 1-3 years



Say AI agents will drive more automation

Source: Capgemini, "Harnessing the Value Of Generative AI" 2nd edition



Let agents guide your organization to improved operations.