



Current Pressures in Healthcare



Expenditures

National health expenditures are projected to **exceed \$5 trillion in 2024**



Payments

Medicare payments **declined by 26% from 2001 to 2023**

Shift In Payment Models

Fee for Service Models



Value-Based Care Models

Healthcare Perspectives



Patient Perspective

- **58%** of insured adults experienced problems with health insurance in the past year
- **17%** were unable to receive care
- **15%** experienced a health decline
- **28%** paid more than expected

Provider Perspective

- **1 in 4** physicians report prior authorization led to serious adverse events
- **90%** of physicians say prior authorization delays necessary care
- Physicians spend **16 hours/week** on administrative duties
- The average wait time for a primary care visit is **20.6 days**



Payer Perspective

- Challenges in managing costs while ensuring quality care
- Balancing appropriate care authorization with cost control

Amplifying Human Expertise with AI and Automation

Deconstruct

- Process discovery workshops, Process mining, and Reverse Demos to **deconstruct** work to tasks (Why/Who/Where/When/How)
- **Value Analysis** - Leverage Task Mining - an AI-powered tool that automatically captures and analyzes user desktop activities.



Simplify

- Identify parts of the work that is **repetitive and time-consuming tasks** suitable for automation and AI.
- Identify **variability** in the process to standardize
- **Simplify** the number of steps - No change, New, Delete.



Reconstruct

- **Reconstruct** the work while offloading elements to automation and AI.
- **Workforce Transformation** - Redeploy/Reskill/Upskill
- **Governance** for a culture of accountability.

Reaping the Benefits



- AI-assisted automated prior authorization processes
- Predictive analytics for patient risk assessment
- AI-assisted clinical decision support
- Reduced administrative burden
- Faster authorization processes
- Improved accuracy in decision-making
- More time dedicated to patient care AI
- Faster access to care
- Reduced administrative costs
- Improved patient satisfaction
- Better alignment with value-based care models

Reimagine your UM with AI and Automation for a better future in healthcare delivery! Contact our experts to learn how.



Learn more:
www.naviant.com

Contact us:
info@naviant.com