DESTINATION:

Healthcare Automation

Revolutionizing the healthcare industry with streamlined automation for payers and providers

The Healthcare Industry Today

77%

77% of healthcare executives **agree workforce burnout is a top challenge**

BECKER'S

72%

72% of denied claims in 2020 **were due to administrative errors**

KFF

36%

Healthcare data **is growing at a 36% annual rate**

RBC CAPITAL MARKETS

Key Benefits for Providers

Improved Patient Care

Automation allows staff to **focus on patients** by reducing time spent on administrative tasks.

Enhanced Efficiency

Tools like automated insurance eligibility checks and patient scheduling **save both time and resources.**

Better Data Utilization

Low-code platforms bridge data gaps, providing actionable insights that **improve patient outcomes.**

Key Benefits for Payers

Lower Costs

Automating claims management **reduces the cost** of manual claims intervention by **4:1.**
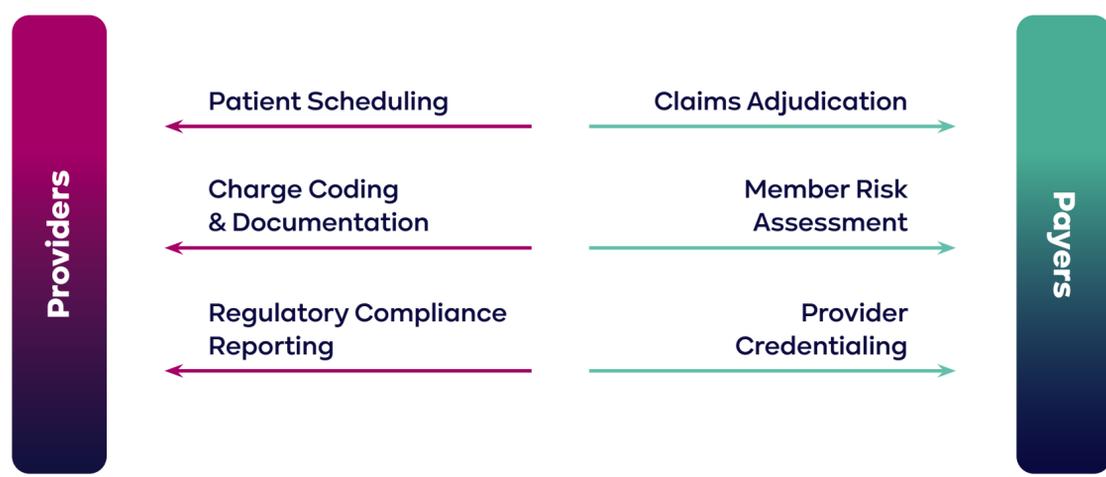
Faster Claims Processing

AI tools **streamline high-volume tasks** like claims adjudication and fraud detection.

Improved Relationships

Automation **fosters better communication** with providers and members.

Top Focus Areas for Automation

Providers

Patient Scheduling

Charge Coding & Documentation

Regulatory Compliance Reporting

Claims Adjudication

Member Risk Assessment

Provider Credentialing

Payers

Automation Success in Action

Patient Access

Over **60% of patients** expect self-service scheduling online.

MCKINSEY

Revenue Cycle Management

Automation **lowers error rates** and speeds up insurance payment postings.

Care Management

Next-gen **automation can deliver a 2x ROI** in behavioral health management.

MCKINSEY

naviant™